RESCUE NEWS: MEET THE FOALS p3 HAPPY ENDINGS: TWIGLET FINDS HIS FORTE DISCOVERY:
RESCUED HORSES BECOME
DISCOVERY HORSES p6



HorseWorld

Autumn / Winter News 2021

Registered Charity No: 1121920



Welcome



I am delighted to welcome you all to the Autumn newsletter, it is turning out to be a busy year for everyone at HorseWorld.

Despite the covid restrictions for the first half of the year, we have already been able to rescue more horses than last year, but sadly we cannot talk about many of them due to pending prosecutions. However, we were delighted to welcome Buttons and Bambam, two new foals born from horses rescued last year, and you can read more about them on the next page.

Once our rescued horses have completed their isolation period when we undertake a range of veterinary checks, they start a rehabilitation process which is structured around the needs of the horse. This may take a few months, or it could take a lot longer, depending on the trauma the horse has suffered. In this newsletter, you'll read about Twiglet who endured terrible injuries but has now become a Discovery horse, providing therapeutic support to young people in need. You can read an update on our Discovery programme and how we have scaled up our activities this year.

Many of our horses go on to have the second chance with a family as part of our rehoming programme. Grace is one of those lucky ones, I hope you enjoy her story. Some

horses are not suitable for either Discovery or rehoming, and Nazia had been in our care for 18 years, but sadly passed away recently due to old age. However, she found a happy life here at HorseWorld thanks to the generous donations from all our supporters, either via our appeals, or as a legacy left in a Will.

We can only save these horses and give them a lifetime of care due to the kindness of people like you. If you can support our "Hoof and Heart" appeal or you are interested in leaving a legacy in your Will, please do not hesitate to contact us.

As we approach the winter months, I hope you all stay well and when the days are dark and gloomy, I hope that being part of the HorseWorld family brings you some happiness. Thanks to you, we are making a positive impact on the lives of rescued horses and vulnerable young people – we are people, helping horses, helping people. From us all, sincerely thank you.



Petra Ingram
Chief Executive. HorseWorld Trust

Follow us

@HorseWorldTrust horseworld.org.uk



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Buttons and Bambam

Whilst we don't breed foals here at HorseWorld, we do frequently have pregnant mares arrive as part of a rescue. The vets can usually give an estimate of when the foals are due but as we rarely know when they were conceived or who the father is, there is always an element of surprise involved.

Buttons was born on the morning of Easter Monday and Bambam just over a month later. Their mums were pregnant when we rescued them in September 2020. They were part of a group of 5 who were in desperate need of veterinary care, a carefully managed diet, gentle handling, and a safe place to finally call home.

All of this group were very scared of people when they arrived. It was clear they had received very little contact so it was essential our Welfare Team quickly but very gently got the whole group, and especially the mums-to-be, happy to be handled so when the babies were born, we could do all the necessary health checks.

BELOW: Buttons





ABOVE: Bambam left, Buttons right

We'd hate to think what could have happened if we hadn't been able to rescue them when we did. We'd love to tell you more, but right now the case is still going through the courts and sharing any information before it concludes could jeopardise any prosecutions.

It's not unusual for us to have horses on site who we can't speak about publicly. We are always desperate to show you the very real difference your support is making every day, and the equine lives we're saving.

As soon as we can share those stories we will. But for now, rest assured that YOU have given Buttons and Bambam the best start in life they could have wished for. Watch out for these faces joining our Sponsorship Scheme and put them on your Christmas list! horseworld.org.uk/sponsor

DONATE

If you would like to donate to help care for rescued horses like this, please visit horseworld.org.uk/hoof&heart



Or use this QR Code to go directly to the Appeal page

Twiglet's

Remarkable recovery

You may have seen Twiglet in the news recently. His success story has touched the hearts of many people all over the world.

Twiglet's young life hung in the balance for many months following a sickening attack where he was left for dead in the road with horrific injuries. He was discovered in the middle of the night on an industrial estate in Avonmouth, Bristol in August 2015.

He was weak, painfully thin, covered in sores and had fractures in his back and neck which we discovered on return to HorseWorld when our vets examined him. He was emotionally shut down, there was no life in his dull, sunken eyes.

The vet concluded that the injuries were consistent with a blunt trauma. It's likely he was severely beaten over the back and neck with something heavy.

The young colt was named Twiglet due to his appearance. His skin was stretched tight over his frail skeletal frame and his long knobbly legs



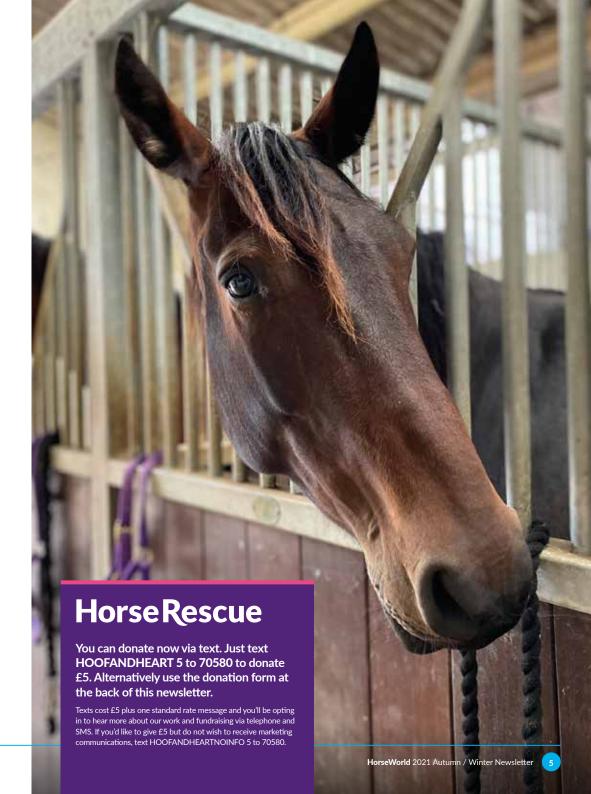
ABOVE: Twiglet's young life hung in the balance when we found him in Avonmouth OPPOSITE: Twiglet's remarkable recovery

resembled the snacks known as Twiglets.

Despite his heartbreaking condition on arrival at HorseWorld, Twiglet has made a remarkable recovery and is now a fully trained Equine Assisted Learning pony working with children who are outside mainstream schooling or struggling to learn in a classroom environment. Young people are referred to HorseWorld's Discovery courses with a wide range of complex and challenging social, emotional and mental health needs. They take part in a six-week course, in partnership with our rescued horses, and learn vital life skills outside of a classroom setting in a positive and encouraging environment.

Horses like Twiglet who have overcome a trauma in their life and have gone on to be happy, healthy and successful can be an inspiration to those who are struggling to overcome their own difficulties in life. It is common for the young people to form strong bonds with them.

In the future, we hope Twiglet will become a core member of the Discovery herd, working with both groups and individuals, doing all Discovery activities. He will sadly never be ridden due to the trauma to his back and neck he experienced before his rescue but loves the attention he receives, often falling asleep when being groomed.



Discovery

Through the last few months, our Discovery programme has seen our student groups return alongside individuals, for the first time in over a year. We continue to see an increase in demand because of COVID-19 and as such. have welcomed 2 new staff members. We also welcomed 5 new rescued horses into our Discovery herd when they completed their training. These are Charlie, Ruby, Destiny, Waffle and Twiglet.

You may have seen Charlie's rescue story in our Autumn/Winter 2020 newsletter. He was rescued earlier that year with laminitis and severely overgrown feet. Following a lengthy rehabilitation process, Charlie began the journey to become a Discovery pony! He passed his training with flying colours and is now a fully-fledged member of the team. His cheeky personality and adorable looks mean he has become a firm favourite with both staff and students.



ABOVE: Destiny - one of the new

A vital change, necessary to maintain social distancing measures and continue providing a guiet and calm space for our increasing number of students was the construction of our new satellite yard. We were very grateful to receive funding from The Sir Peter O'Sullevan Charitable Trust and The National Lottery Community Fund, a big thank you to both. The satellite yard comprises of 4 stables, a tack room, hav store and an undercover area to shelter from the British weather. The addition of this new yard area has allowed us to increase the number of students we have in at any one time whilst still keeping the same feel of our Discovery courses; a quiet, calm and safe space.

July marked the end of the 2020/21 academic year. Although faced with much disruption due to students needing to isolate, we taught a total of 135 students through the year.

Horses and humans enjoyed a well deserved rest at the start of the summer holidays before we opened our doors once more to run our Family Fund project. This year was a pilot for the project and early feedback confirms it was an overwhelming success. The project is aimed at families of vulnerable or disadvantaged young people and will help develop communication skills between the family members and contribute towards building positive and respectful relationships with each other. By working together as a family with the rescued horses, the participants will learn how horses can have a positive influence on their mental health which will, in turn, help them deal with the strain of daily life and improve the general well-being of the whole family. We welcomed 18 families across a 3 week period. As always, we couldn't deliver these courses without the help of our generous supporters and volunteers!

A special thanks to everyone involved in The Great Horses for Health UK Relay for their fundraising efforts which contributed to this incredible project.

To find out more about Discovery Courses, visit discovery







Horses for Health Relay reaches Lands End!

In our last newsletter, you will have read about The Great Horses for Health Relay, a fundraising relay ride in celebration of horses and how they help people. The Relay has travelled throughout England, Scotland, Northern Ireland and Wales before reaching the South West. It aimed to celebrate how equines improve our well-being, particularly during the COVID-19 pandemic, whilst raising vital funds for seven equine charities who have been financially impacted during this difficult time.

Through the summer months into the Autumn the Relay gathered pace and participants immersed themselves into the spirit of the fundraising event as it reached the South West region.

HorseWorld marked the start of the Relay home run with a baton handover and a fundraising Wellness Walk event at Kevnes Farm. It was a beautiful day and people came out to enjoy the weather and enjoy the company of our HorseWorld residents. Discovery course students were also able to take part in the relay with their own fundraising efforts taking as many steps as they could to be part of the Relay. Well done Tilly Asquith who raised the huge amount of £253 in sponsorship monies!

ABOVE RIGHT: What Five Word **RIGHT: Discovery** student and star fundraiser Tilly





The final adventure of The Great Horses for Health Relay saw Founder Sophie Gifford and our CEO Petra Ingram take an epic 800 mile round trip from HorseWorld to Lands End to bring the event to a close. The weather showed its worst side but that did not deter Tricia Nassau-Williams and Baylah the gorgeous Shetland pony representing the British Equestrian Trade Association (BETA) from attending. Sophie and Petra read many of the heartfelt 'Five Word' messages which participants had been asked to send in to describe what their horses mean to them.

Handwritten messages such as "Johnny Bogle, For helping me stay alive" from Gerri Swift, Anglesey and "Ted, You made hoofprints on my heart", from Kate McMorris, New Forest, These heartfelt messages showed just how much these amazing animals do for us every day.

The Relay raised over £16,000 for the 7 benefitting charities and over 2.600 miles were recorded on the event website. It was a great community event where new hacking routes were discovered, and new friendships forged. On behalf of all the charities we would like to say a huge thank you to everyone who took part and keep a look out for news of the event in 2022.



ABOVE: Petra Ingram and Sophie Gifford at Lands End





START

Yorkshire &

the Humber



Wellness Walk

On Sunday 19th September, we held a fundraising Wellness Walk in aid of The Great Horses For Health UK Relay. You can read more about the Relay on page 8.

As lead charity for the Relay which raised funds for seven equine charities across the UK, we wanted to hold an event to mark the start of the South West leg and a Wellness Walk around the beautiful countryside of the farm was the perfect way to do that.

The Wellness Walk saw over 100 visitors participate. Event Organiser Claire McCaffery-Clarke said, "It was great to be a part of the

Great Horses for Health initiative and highlight the great work all seven charities do to promote equine rescue and welfare. I enjoyed meeting the charity's supporters afterwards but as we have not had visitors on site for over 18 months, I think the horses and donkeys enjoyed it most!"

FOR THE CALENDAR

We'll be posting details of next year's events on our website and social media in the Spring so keep your eyes peeled.



www.horseworld.org.uk/sponsor

or call 01275 893020.

Gallery

The best thing about rescued horses is that they are such characters. These guys make us laugh every day with their funny antics. I'm sure these pictures will make you smile too.

On our website **horseworld.org.uk** there is a 'Meet the horses' section at the bottom of the homepage where you can see more pictures of HorseWorld's residents and read about each of their stories.











Will's wonderful week

Back in June we made an emergency appeal for funds to pay for an essential filling in one of Will's teeth. Our supporters were amazing, and so generous, and raised enough for this brave little chap to have the tricky procedure done.

Luckily, all went well and we thought that would be the end of Will's story for a while, whilst our team worked to find him a new forever home.

BUT we received a call from an existing HorseWorld rehomer; one of her horses had sadly been put to sleep leaving Indiana (her HorseWorld pony) alone and urgently needing a new companion. After hearing what kind of pony she needed, the team knew that Will was the one.

So with his dental work all completed and needing no further attention, he was whisked away to start his new chapter. You, our amazing supporters, have been instrumental in every step of this little pony's story, so from us and from him – thank you.



packs make great Christmas presents!

HorseWorld's sponsorship scheme is a fantastic way to adopt a horse and contribute to the work of the charity. You could have a new best friend for life!

horseworld.org.uk/sponsor



There's nothing more rewarding than seeing a rescued pony complete their rehabilitation and find a loving home. Some are more challenging than others to rehabilitate. Gemma Russell-Kulling, one of the HorseWorld Team, tells us her experience working with Grace.

"I remember the first handling session with Grace. I was brushing her tummy and she pushed me against the stable door. It was then I realised that even small tasks were going to be challenging for her.

It was fascinating to see how expressive Grace was. As time went on, she began to give little hints that she was beginning to trust such as standing still to have her tail brushed rather than fidgeting constantly.

I spent a lot of time simply going to see her in the field and brushing her in a space she was comfortable in. I would then take her out for walks around the farm which she loved. She would get excited but would always listen and seemed comforted by my constant nattering.

As she became happier in my company, we began to work on the things she was less comfortable with such as wearing rugs, having a bath and being away from her horsey friends.

As Grace's training progressed, she put more and more trust in me but was still hesitant with strangers. We started to work with other Grooms so she would learn she could trust everyone and with consistent handling she soon had a mini fan club!

It was clear she was very ready for a home where she could become a loving family member. It wasn't long before Fiona Pople applied to rehome Grace and a viewing was arranged. I remember giving Grace a pep talk whilst I was brushing her saying something like "you be nice now, you need this home and vou've earned it" it was almost as if she knew what I was saying as the minute Fiona walked up to the door, Grace came straight over and sniffed her hand. That alone was something she never did before.





My family and I couldn't be more thrilled to welcome Grace home..

Fiona Pople Grace's loaner

I've never felt a greater sense of peace than I did watching Grace relax and respond to Fiona. It was as if Grace had chosen her not the other way around. She was effortlessly calm and was just so gentle on both parts it really was beautiful to watch. You could just see they were meant to find each other."

Fiona Pople, Grace's loaner said.....

"My family and I couldn't be more thrilled to welcome Grace home. HorseWorld matched us up perfectly when I explained our situation of looking for a companion for my Connemara mare Orla. They follow each other to graze side by side.

The staff at HorseWorld knew her extremely well and it was great as there have been no surprises with her along the way.

She's everything we have hoped for with a companion and watching her settle more and more overtime has been very rewarding. She has completely slotted into place with us and I can't imagine not having her pretty, inquisitive face watching our every move."

ABOVE: Grace with her new equine friend Orla

Appeal

Every hoof and every heart: can you help us care for them all?

Taking care of over 100 horses, ponies, and donkeys every day, all in different stages of rehabilitation and with a wide variety of ongoing needs is a huge job.

Many of the animals at HorseWorld have come from backgrounds of neglect, abuse, and unimaginable cruelty. The emotional scars of their ordeal can take years to heal, some never forget.

So how do we meet the additional needs of such a large number? By creating environments which make day-to-day life as comfortable and stress-free as possible for them. We also try to create a daily routine that makes it easy for the team to meet all their needs, treating each horse as an individual.

We aim to heal the physical and emotional wounds and empower our horses to move forward with their lives, setting them up for a brighter future.

Some animals have ongoing issues. Many will need long-term management for the rest of their lives. We have horses who can't eat grass, others have allergies, skin conditions, respiratory conditions, arthritis, the list goes on and on. Some will find homes on our loan scheme eventually, but others will remain at HorseWorld for the rest of their lives.

Once a horse is rescued by HorseWorld, we guarantee to do the best for them for the rest of their lives, no matter what problems they have.

This is where you come in... we need your help to give these horses, ponies and donkeys the love and care they deserve.

If you can donate, either a one-off donation or by signing up to a monthly direct debit, you will be helping to change the lives of horses who could otherwise have faced a very bleak future.

Your donation will fund the care and rehabilitation of the rescued horses, ponies, and donkeys. The ongoing and inevitable costs such as vet's bills, hay, bedding, feed, farriery, dentistry, worming, vaccinations, replacing vital equipment and so on which are such an essential part of the charity's work.

You can donate now via text. Just text HOOFANDHEART5 to 70580 to donate £5.



Or use this QR code to go directly to the Appeal page

Texts cost £5 plus one standard rate message and you'll be opting in to hear more about our work and fundraising via telephone and SMS. If you'd like to give £5 but do not wish to receive marketing communications. text HOOFANDHEARTNOINFO 5 to 70580.

How your donations could help

£2

could pay for a hoof pick to keep horse's hooves, stone free or a feed scoop to weigh out the correct amount of feed.

£4

could buy a mineral lick for the field that will last a month (4-5 horses).

£5

could buy a bale of hay.

£8

could buy a bale of low sugar/calorie haylage.

£10

could pay for a bale of shavings for a horse to lie on in the stable.

£12

could buy one dose of worming medication for one horse.

£12

could buy a sack of stud mix feed for the rescued pregnant and lactating mares.

£20

could pay for one horse's hooves to be trimmed. They typically have this done every 6-8 weeks.

£25

could pay for a year's vaccination for one horse.

£30

could buy a 15kg sack of complete feed that will last an average horse two months.

£40

could buy a fly rug for pony with Sweet-itch (an allergy to midges) or a 5-litre bottle of fly spray.

£50

could pay for a newly rescued horse to have a microchip & passport (which they need by law).

£75

could pay for a routine dental treatment for one horse. This is needed every 6 months to a year depending on the horse.

f100

could buy a 12ft metal gate, keeps them secure in the fields or 10 poo scoops so we can pick up poo!

£200

could pay for hoof trims for a horse for a whole year! On average, they need to have them trimmed every 6-8 weeks.

£500

could pay for a basic vet assessment for one rescued horse or pony, including a scope (with sedation) to check for infectious disease, a full blood profile checking for any problems with the liver etc as well as vaccination and lice treatment.

£1,000

could buy all the equipment to set up a basic track system to keep laminitic or overweight ponies healthy. 120 electric fence posts, 600 metres of electric tape, electric fence unit, battery, and the wire to connect both inner and outer fences under ground.

£2,000

could pay for a stable-sized field shelter.

£3,800

for a large shelter to protect several horses from the weather.



Small or large – every donation will make a huge difference to our work. Please use the form at the back of this newsletter to donate or call the office on 01275 832425.

han you For helping us to help them!

Legacies

Make a lasting impact on horses' lives.

Danielle did just that when she offered a rescue horse a 'forever home'. Danielle, a former Solicitor turned Dog Groomer from Gloucestershire, rehomed Minty from HorseWorld in 2018. She had a passion for equines from a young age, remembering how she used to feed a neighbour's donkey when on holiday in Spain. Danielle recalls how equines were a calming influence in her hyperactive childhood, and how she was instantly drawn to them at animal attractions. This led to her acquiring her very own equine herd and rehoming Minty from HorseWorld.

In 2016 alongside Avon and Somerset Fire Department and B&W Equine Vets, we rescued a horse that was trapped under a lorry, surrounded by gas cannisters and overturned cars in an industrial area of Avonmouth, Bristol. After an enormous team effort using specialist equipment, she was eventually freed and it was immediately clear that she had suffered previous injuries and was understandably traumatised by this latest experience.

Minty physically recovered at HorseWorld, but it was clear her psychological injuries were more extensive. She was terrified of people and when being handled, she completely shut down and trembled with fear. Our vets then gave us the shocking news that Minty was pregnant and against all odds she gave birth to a healthy foal during a storm.

Danielle's heart led her to rehome a rescued horse. After following our social media, she visited HorseWorld and felt an instant attraction to Minty. "I thought it would take a long time to win her trust, but she was so willing and just wanted to be loved. She is the most affectionate horse in my herd and follows me around the field wanting nothing more than cuddles, neck and ear scratches. I just adore her."

After making the selfless decision to leave a gift in her Will, Danielle explains the importance to her, to help future generations of horses in need: "I don't have any children of my own and my animals mean everything to me. I would hope that, in the event of my death, if I still have horses and they can't be rehomed, that they would be cared for by a charity as precious, genuine and thoughtful as HorseWorld. I have followed many of the stories on Facebook and when I visited the site I could see how well run it is and just how much the staff there honestly care for the equines that they look after. I hope that HorseWorld is able to continue rescuing and looking after horses and ponies long after my death (I'm reasonably young) and if I can help and play my part to make this happen by leaving a legacy in my Will, then that means the world to me."

If like Danielle, you wish to give future generations a gift of hope, then please request a Gift in Wills information pack from Samantha our Legacy Officer: legacy@horseworld.org.uk or call 01275 893026.

Thankyou



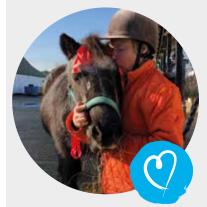
Murphy's marathon



A huge THANK YOU to 8-year-old Bobby who raised over £600 for HorseWorld. Bobby had been riding and helping to care for an amazing horse called Murphy who had helped him and his family through lockdown.

Sadly, Murphy had to be put to sleep but Bobby wanted to pay forward his kindness by helping other not so fortunate horses. He did a sponsored marathon of a mile a day until the marathon was completed. He was hoping to raise around £200 but astoundingly managed to raise three times that amount!

Well done Bobby, you are an inspiration!



Farewell Nazia

We very sadly had to say goodbye to Nazia in September. Grooms were concerned when they noticed she hadn't been acting herself and seemed very quiet. Our vet checked her over and she was showing a few more signs of old age, her dental condition had deteriorated, and she was in some pain. Her blood tests then came back showing she was losing protein, had liver inflammation and was severely anaemic. So unfortunately, our wonderful vard staff, with advice from our vet, had to make the tough decision to let her go at the age of 27.

When Nazia arrived from Greece in 2003, she was in such a terrible condition. Her mane and tail were matted, her feet were in poor condition, and she was severely malnourished. Once she was fully recovered, she was trained to pull a cart. She loved her little job and making all our supporters smile as she'd trot past.



Nazia was on our Sponsorship scheme for over 15 years (previously known as the Adoption Scheme) and she was such a special pony to all of us at HorseWorld, she will be dearly missed by all.

The care, love, and attention she received for the 18 years she lived at HorseWorld, was only made possible through donations from our loyal supporters. Gifts in Wills contribute to two-thirds of our yearly expenses, without them we couldn't have given Nazia and thousands of other equines, a second chance at life.

If you would like to secure a lifelong future for a rescued equine, please request a gift in Wills information pack from Samantha our Legacy Officer at: legacy@horseworld.org.uk or complete the return form enclosed with this newsletter.

Thank you!

From all the HorseWorld herd and humans – a big thank you to the following trust, foundations, businesses and individuals for their help and support.

Heather Giles at Hilton Herbs who gave an educational talk to the HorseWorld staff and volunteers. hiltonherbs.com

Chris Hewlett from Haddon Training who gave us a huge amount of support with creating a new role of Rehabilitation Groom, and then carrying out the interviews and assessments. haddontraining.co.uk

Nikita Mikhailov and Laura Pollock from Lumina Learning for providing team support for the senior Welfare staff. luminalearning.com

Southmead Fire Station who have done a variety of fundraising activities, including a cake sale, and raised a wonderful £350. We hope your waistlines have recovered!

Thank you to Matt Campbell from Streamz Global for the donation of six pairs of EQU StreamZ magnetic leg bands for the rescued horses who are a little stiff and arthritic. Streamz Global have been ongoing supporters of HorseWorld for several years now and we are very grateful.

streamz-global.com

We also want to thank...

The Sir Peter O'Sullevan Charitable Trust

The National Lottery Community Fund

St John's Foundation

Beryl Evetts & Robert Luff Animal Welfare Trust

Airbus Community Awards 2021

Co-op Community Fund



Christmas cards

Order today HorseWorld.org.uk/cards





10 pack of cards featuring 2 designs Each pack sold contributes to the care of over 100 horses onsite.

Card reads: With Best Wishes for Christmas and the New Year.

Shop

Treat yourself to some HorseWorld goodies and help rescued horses, ponies and donkeys enjoy the second chance of a happy life.



HorseWorld and Great Horsesfor Health Hi Vis Jacket - £5.99

This Hi Vis Jacket carries the HorseWorld and Great Horses for Health Logo. You can read about The Great Horses for Health Relay on page 8.

Pin Badge: £3

Eco Jute Bag: £5

Don't forget to select your size when ordering.

Small 38" (Ladies size 8)

4 HorseWorld

Wristband: £1.50

Medium 40" (Ladies size 10/12)

Large 42-44" (Ladies size 14)

Herry Christmas

Extra Large (Ladies size 16+)



To order, and see the full range, please go to horseworld.org.uk/shop alternatively call 01275 893020.

Giving couldn't be easier

Single payment by card, cheque or postal order



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Signed:		Dated:							
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Signed: Dated:	Frivacy notice For further information about how we hold information about you on this form please visit horseworld.org.uk/support-us/privacy-policy/								

This guarantee should be detached and retained by the payer. The Direct Debit Guarantee: This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit CAF re: HorseWorld Trust will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request CAF re: Horseworld Trust to collect a payment, confirmation of the amount and date will be given to you at the time of the request. If an error is made in the payment of your Direct Debit by CAF re: HorseWorld Trust or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when CAF re: HorseWorld Trust asks you to. You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify HorseWorld Trust. Banks and building societies may not accept Direct Debit instructions for some types of account.

